



# DELIVERING ON INTEGRATION: OPTIMIZING CONNECTIONS

## PROGRAM AT A GLANCE

### WEDNESDAY, DECEMBER 6

7:30 a.m. – 9:00 a.m.

Breakfast

**PIEDMONT 1-3**

7:30 a.m.

Registration Opens

**SALEM FOYER**

8:30 a.m.

Pre-Conference Exhibits Open

**SALEM FOYER**

10:00 a.m. – 4:30 p.m.

Pre-Con Symposium

Medicaid and Integrated Care: A Closer Look at Waivers, Transitions and Expansion

**SALEM 2**

12:30 p.m. – 2:00 p.m.

Lunch

**PIEDMONT 1-3**

1:30 p.m. – 2:00 p.m.

Visit with Exhibitors

**SALEM FOYER**

1:15 p.m. – 4:45 p.m.

Competitive Integrated Employment Summit - Valuing All Perspectives

**SALEM 3 B&C**

3:00 p.m. – 3:15 p.m.

Break and Visit with Exhibitors

**SALEM FOYER**

4:30 p.m.

**Open Evening – Explore Winston Salem!**

### THURSDAY, DECEMBER 7

6:30 a.m. – 9:00 a.m.

Breakfast

**PIEDMONT 1-3**

*Sponsored by Alexander Youth Network, Carolina Complete Health, Community Based Care, Community Choices, Inc., Daymark Recovery Services, Eleos Health, GHA Autism Supports, GT Independence, Healthy Blue NC, Impresiv Health, IntellectAbility, Medisked, Partners Health Management*

7:30 a.m.

Registration Opens

**SALEM FOYER**

8:30 a.m. – 4:00 p.m.

Exhibits Open

**SALEM FOYER & PIEDMONT 4**

9:00 a.m. – 10:00 a.m.

Opening Plenary

Artificial Intelligence: Harnessing its Power to Improve Care

**SALEM 2**

10:00 a.m. – 10:30 a.m.

Session Breaks & Visit Exhibitors

**EXHIBIT HALL/PIEDMONT 4**

*Sponsored by Alexander Youth Network, Carolina Complete Health, Community Based Care, Community Choices, Inc., Daymark Recovery Services, Eleos Health, GHA Autism Supports, GT Independence, Healthy Blue NC, Impresiv Health, IntellectAbility, Medisked, NC PAL, Vaya Health*

10:00 a.m. – 11:00 a.m.

Virtual Sessions Begin

10:30 a.m. – 11:30 a.m.

Sparking Innovations

- Embracing Technology with a User Adoption Strategy **WINSTON 3 B&C**
- The Value of Family Peer Support Connections for Individuals with Complex Needs **SALEM 3A**
- Mobile Tools Powering Social Determinant Solutions **SALEM 1 B&C**
- Reimaging Care: Improving Residential Treatment **WINSTON 1 B&C**
- Revolutionizing Enhanced Support Services: Embracing the Smart Living Model **SALEM 3 B&C**
- Addressing Whole Person Health: Promoting Dental Home for Children with Special Needs **WINSTON 1A**
- ABA: The Good the Bad and the Progress **WINSTON 3A**
- Population Health, Whole-Person Care from a Medication Therapy and Duplication Assessment Starting Point-Polypharmacy **SALEM 1A**

11:30 a.m. – 1:00 p.m.

Lunch

**PIEDMONT 1-3**

*Sponsored by Alexander Youth Network, CARF, Carolina Complete Health, Citizens Insurance Agency, Community Based Care, Community Choices, Inc., Daymark Recovery Services, Eleos Health, GHA Autism Supports, GT Independence, Healthy Blue NC, Impresiv Health, IntellectAbility, Medisked, NC ONEcare, NC PAL, SPARC Services and Programs, Vaya Health, WellCare Health Plans of NC*

11:30 a.m. – 1:00 p.m.

Visit with Santa!

**EXHIBIT HALL/PIEDMONT 4**

1:00 p.m. – 2:30 p.m.

Concurrent Sessions

- Standard Plans and Collaborative Partnership: Behavioral Health and Medical Settings Working Together **SALEM 1 B&C**
- Connection and Care Management Making a Difference **WINSTON 1 B&C**
- Developing an Integrative Mindset for Cross System Collaboration: Partnering Differently **WINSTON 3 B&C**
- Peer Operated Centers: Springboards for Community Health and Mental Health Solutions **SALEM 3A**
- Advancing Whole Person Care through Certified Community Behavioral Health Clinics **WINSTON 1A**
- NC PAL & AHEC Statewide Infrastructure to Support Pediatric Integration and Collaboration **SALEM 1A**

2:30 p.m. – 3:00 p.m.

Session Breaks & Visit Exhibitors

**EXHIBIT HALL/PIEDMONT 4**

*Sponsored by Alexander Youth Network, Carolina Complete Health, Community Based Care, Community Choices, Inc., Daymark Recovery Services, Eleos Health, GHA Autism Supports, GT Independence, Healthy Blue NC, Impresiv Health, IntellectAbility, Medisked, NC PAL, Vaya Health*

# PROGRAM AT A GLANCE (CONTINUED)

3:00 p.m. – 4:00 p.m.  
General Session

**SALEM 2**

Delivering on the Vision: Strengthening Whole Person Care with Medicaid Expansion

4:15 p.m. – 5:30 p.m.  
Innovation Awards Reception

**THE GALLERY**

Sponsored by Alexander Youth Network, Carolina Complete Health, Community Based Care, Community Choices, Inc., Daymark Recovery Services, Eleos Health, GHA Autism Supports, GT Independence, Healthy Blue NC, Impresiv Health, IntellectAbility, Medisked, Monarch, Orbit Billing Solutions, RHA Health Services, Risk Strategies, Seaside Healthcare, Streamline Healthcare Solutions, Therap Services, United HealthCare, Universal Mental Health Services, Inc., ZeOmega

6:30 p.m.  
**CANCELLED**  
Community Caucus

7:30 p.m.  
Friends of Bill and Lois W

**SALEM ROOM (MARRIOTT 2ND FLOOR)**

## FRIDAY, DECEMBER 8

6:30 a.m. – 9:00 a.m.  
Breakfast

**WINSTON 2**

Sponsored by Monarch, Orbit Billing, RHA Health Services, Risk Strategies, Seaside Healthcare, Streamline Healthcare Solutions, Therap Services, United HealthCare, Universal Mental Health Services, Inc., ZeOmega

7:30 a.m.  
Registration Opens

**SALEM FOYER**

8:30 a.m. – 4:00 p.m.  
Exhibits Open

**SALEM FOYER & PIEDMONT 4**

9:00 a.m. – 10:30 a.m.  
Concurrent Sessions

- Using Technology to Advance Equity in the Move to Tailored Plans in Medicaid Transformation  
**SALEM 1 B&C**
- A Conversation Between Community and State Partners to Strengthen Integrated Care  
**WINSTON 3 B&C**
- Improving Whole Person Care in a Tailored Plan World: A Multidisciplinary Partnership  
**WINSTON 1 B&C**

- Advancing the Trifecta: Public Health, Behavioral and Physical Health in Achieving Whole Person Care  
**SALEM 3 B&C**

**SALEM 3 B&C**

- NC PAL: Leveraging Statewide Psychiatric Access for Children with I/DD and their Families  
**SALEM 3A**

**SALEM 3A**

- How System of Care Supports the High-Fidelity Wraparound Process  
**WINSTON 3A**

**WINSTON 3A**

10:30 a.m. – 11:00 a.m.  
Session Break & Visit with Exhibitors

**EXHIBIT HALL/PIEDMONT 4**

Sponsored by Alliance Health, IntellectAbility, Janssen/Johnson & Johnson, Monarch, OnTarget, Orbit Billing Solutions, RHA Health Services, Risk Strategies, Seaside Healthcare, Skill Creations, Streamline Healthcare Solutions, Therap Services, United HealthCare, Universal Mental Health Services, Inc., ZeOmega, ZMark

11:00 a.m. – 12:00 p.m.  
General Session

National Medicaid Trends and Challenges: The Power of Connection  
**SALEM 2**

**SALEM 2**

12:00 p.m. – 1:30 p.m.  
Lunch

**WINSTON 2**

Sponsored by Alliance Health, Carelon, Community Alternatives of North Carolina, Janssen/Johnson & Johnson, Monarch, OnTarget, Orbit Billing, RHA Health Services, Risk Strategies, Seaside Healthcare, Skill Creations, Streamline Healthcare Solutions, Therap Services, United HealthCare, Universal Mental Health Services, Inc., ZeOmega, ZMark

1:30 p.m. – 2:00 p.m.  
Sparking Innovation

- Duke Health AMH+: A Primary Care Focused Approach to Tailored Plan Care Management  
**SALEM 1 B&C**
- Leveraging AI to Enhance Care Management Experience  
**WINSTON 1 B&C**
- Changing the LANDscape of Care in North Carolina  
**SALEM 3A**
- A Toolkit for Providers: Practical information and Lessons Learned to approach Technology from Person Centered Lens  
**WINSTON 3A**

- Developing Local Solutions: Improving SUD Access and Outcomes  
**WINSTON 3 B&C**

**WINSTON 3 B&C**

- Focus on Prevention with Children and Families  
**SALEM 3 B&C**

**SALEM 3 B&C**

- Turning Possibilities into Opportunities: Work Together  
**WINSTON 1A**

**WINSTON 1A**

2:30 p.m. – 3:00 p.m.  
Session Break & Visit Exhibitors

**EXHIBIT HALL/PIEDMONT 4**

Sponsored by Alliance Health, IntellectAbility, Janssen/Johnson & Johnson, Monarch, OnTarget, Orbit Billing Solutions, RHA Health Services, Risk Strategies, Seaside Healthcare, Skill Creations, Streamline Healthcare Solutions, Therap Services, United HealthCare, Universal Mental Health Services, Inc., ZeOmega, ZMark

3:00 p.m. – 4:00 p.m.  
Closing Plenary

New Strategies to Strengthen NC's Public Safety Net  
**SALEM 2**

**SALEM 2**

4:00 p.m.  
Door Prize Giveaway

**SALEM 2**

4:15 p.m.  
Conference Adjourns

## VIRTUAL TOPICS

- Not if But When you Use AI – Important Issues You Should Know
- NC 988 and the Crisis Continuum
- Health Risk Informed Telemedicine: A Model for Improving I/DD Health Equity
- Child First – Together We Can
- Enhance Care Coordination and Patient Follow up Using NC HealthConnex
- Fetal Alcohol Spectrum Disorders: An Overview for Service Providers