

i2i Center

- **Convenes Stakeholders**
- **Strategizes Solutions**
- **Activates Change**

Impacting Quality Care in North Carolina

Started in January of 2018, i2i Center for Integrative Health is a neutral convening organization driven by whole person systemic progress in the Behavioral Health, Intellectual and Developmental Disabilities (BH/IDD) public service system.

WHAT WE DO

- **COLLABORATE** on diverse local, regional, and statewide operational, policy and educational project
- **CONVENE** the right mix of providers, system managers, consumers, and other stakeholders
- **STRENGTHEN** the behavioral health, I-DD system through convenings, collaboration, trainings, policy analysis and communications that inform and educate

We specialize in utilizing a consensus-building process that brings diverse perspectives to issues while incorporating and valuing all points of view. i2i focuses on educating individuals on policy shifts so that each person can meaningfully participate and impact important policy decisions.

STATEWIDE IMPACT

- **FACILITATED** the development of statewide Psychiatric Residential Treatment Facilities (PRTF) dashboard indicators that now allow PRTFs to benchmark their service operations and outcomes.
- **NEGOTIATED** with NC DHHS to waive LME/MCO rules for provider contracting that has increased value-based services and contracting opportunities across the state.
- **CREATED** a statewide campaign (I'm IN) for community inclusion of individuals with severe mental illness that led to local inclusion programs, expanded conversations, education, social media presence, and recommendations influencing State policy.

- **LED** a collaborative of I/DD stakeholders in the development of recommendations to influence NC DHHS policies and other key organizations that will allow individuals and their families the ability to more easily navigate the new Medicaid managed care system.
- **COACHED** advocacy groups on mechanisms and venues for impacting policy and legislation that will raise legislative awareness of BH/IDD issues.
- **EDUCATED STAKEHOLDERS** on NC DHHS Medicaid Transformation BH/IDD policy papers, creating a public library of 64 easy-to-understand summary reports highlighting key policy changes on NC's Medicaid managed care implementation.
- **TRAINED** providers, State representatives, family members and advocates to understand the confluence of policy changes affecting children and impacting their work, including changes related to Medicaid Transformation, child welfare reform, Raise the Age of juvenile jurisdiction and school-based mental health - all areas of policy that move us toward effective cross-system collaboration, creating a better prepared workforce benefiting children in NC.
- **PROGRESSED POLICY** in children's mental health services through research for NC DHHS on how other states are aligning System of Care and Medicaid managed care.
- **EDUCATED OVER 3,000 STAKEHOLDERS** via webinars on key policy issues and their impact on BH/IDD stakeholders including topics on telehealth, COVID-19's effect on individuals with I/DD and their families, Medicaid Transformation, and legislative updates.

ASSETS

- **TRUSTED** and respected state level policy organization with a collective 70 years of system experience
- **STRONG RELATIONSHIPS** with leaders from every facet of the behavioral health/I-DD system as well as healthcare contacts
- **COMMUNICATIONS** that reach over 7500 state and local decision makers
- **CONFERENCES** that bring together and train over 1,300 of NC's BH/IDD leaders on national trends and state system changes impacting care.

We Can Assist You

Do you have a local, state, or regional collaborative or policy focused project that you need developed and implemented? Do you want to bring together diverse BH/IDD stakeholders, but don't have the contacts? Do you need help facilitating a policy or workgroup? Is there training on statewide policy or legislative topics you need? We can help. Contact Ann Rodriguez, MPA, Executive Director at ann@i2icenter.org or call (919) 744-7937.

