

September 19, 2018

## **Provider Credentialing RFP Released**

NC DHHS has published a [Request for Proposal](#) (RFP) for organizations interested in being the Provider Data Contractor for the State as it relates to credentialing of providers. Any organization that responds to the RFP should be certified as a Credentialing Verification Organization (CVO) through the national accreditation program that NC DHHS has chosen for Prepaid Health Plans, the National Committee for Quality Assurance (NCQA), or have an agreement with another organization that does have the CVO certification.

While NC DHHS will maintain the responsibility to enroll providers in the Medicaid and Health Choice programs, the Provider Data Contractor will be responsible for making primary-source verified data available and for producing the NC Medicaid Credentialed Provider File. As such, NC DHHS will share basic demographic and enrollment information with the Provider Data Contractor on each provider enrolled in Medicaid. The Contractor will then make credentialing information available to the Prepaid Health Plans (PHPs). The PHPs will use this data file when making quality determinations about providers within their networks. The PHP will be required to accept the verified credentialing information and may not, with some exceptions not specified in this RFP, request additional information from a provider. The overall goal is to centralize the credentialing process and, therefore, ensure some level of standardization for providers. You can read the [credentialing concept paper](#) done by NC DHHS to get more specifics on this function. Organizations have until September 21 to submit proposal responses and the contract will be awarded by October 29<sup>th</sup>.